Customer Complaint Report (CCR)/RMA Application

CCR NR (given by Unjo):

Customer has RMA terms and conditions

**Page 1 To be filled in by creater/Sida 1 fylls i av skaparen.**

# Is product(s) within Warranty/Är produkten inom garanti

Yes

No

# NC headline /NC rubrik:

# Required information/nödvändig information

|  |  |
| --- | --- |
| Creator/Authour: |  |
| Date: |  |
| Product/Article number (e.g. 500:01 00001) |  |
| Product R state (e.g. RA1 or PA1) |  |
| Product serial number |  |
| Number of units |  |
| Production time (e.g. 2017 w12) |  |
| Reference( Non Conformity Report) |  |
| Company name |  |
| Your Order number |  |
| Unjo order confirmation nr |  |
| When and where did NC occurred? När och var hände avvikelsen? |  |
| Description of non conformity (What has happened? What is the problem? Number of units? What could be the root cause? Please fill in as many details as possible)  Beskrivning och en första analys (Vad har hänt? Vad är problemet? Antal enheter? Vad kan vara orsaken? Var god fyll i så många detaljer som möjligt.) | |
| Date: Name/Department: | |